

# TENSATOR®

## MSM V6 Self-Service / Multi-Service Machine

Multi-Service Machines (MSM) are self-service systems that can reduce operational costs, improve staff efficiencies, decrease customer waiting times and enhance overall performance by providing your customers with the autonomy to perform a large number of services themselves via secure 24/7 multi-service interfaces.

MSM V6 is a versatile multimedia self-service machine with a simple interface, that accepts card and money payments, which can be wall mounted.

### Sectors

- Telecommunications
- Utilities
- Government
- Retail
- Airport & Transport

### Ideal applications

- Mobile phone top-up
- Payment of services, such as invoices or other fees
- Sales and dispense of tickets, meal vouchers etc.
- Repetitive and low-cost transactions



MILTON KEYNES

+44 1908 684600

NEW YORK

+1 631 666 0300

DUBAI

+971 4 2997228

PARIS

+33 1 43 09 85 00

FRANKFURT

+49 69 3003 890-0

WROCLAW

+48 71 359 3800

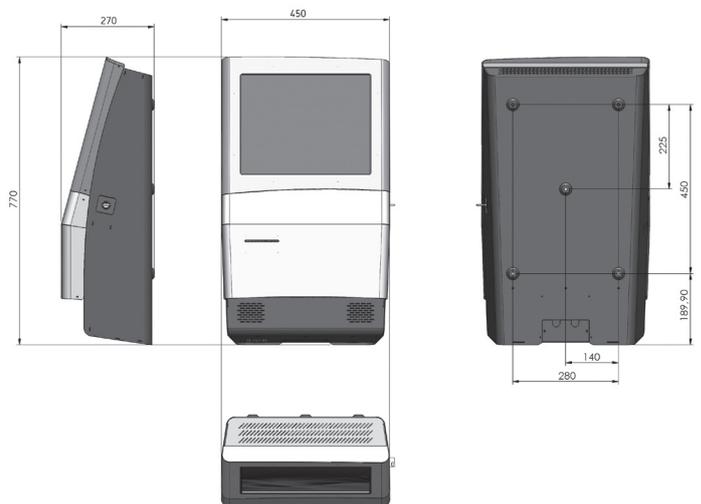
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## Features

- 17" TFT LCD with touchscreen interface
- 1.5mm thick steel structure
- Paintwork is electrostatic and of high-resistance to corrosion
- Thermal ticket and receipt printer; full cutter; prints text, graphics, logos and barcodes; width 80mm
- Industrial PC with Windows operating system
- Communication GSM module or Wireless connectivity (IEEE 802.11X)
- Payment with coins (coins acceptor)
- Removable coins safe
- Does not dispense change
- Payment with notes – multi-way reader (notes acceptor)
- Electronic payments system, integration of EFT/POS module for bank card payment
- Card reader (magnetic, chip, barcode)
- Barcode reader
- Biometric readers
- Camera
- Sound
- Multi-language options
- Simple maintenance via front access to the system
- Maintenance software
- Software Development Kit (SDK)
- Integration/connectivity with third-party systems
- Equipment tested and certified in official laboratories, compliant with current CE standards
- MSM V6:  
Weight: 28kg / Dimensions: 450 x 770 x 270mm (WxHxD)
- MSM V6 (with base):  
Weight: 50kg / Dimensions: 525 x 1530 x 395mm (WxHxD)
- Different configuration variants available

## Benefits

- Low cost with high quality equipment
- Reduces customer waiting time
- Improves transaction processing time
- Improves staff efficiency; staff can focus on more complex service delivery
- High availability of service, 24/7 usability
- Real time ROI measurement
- Meets the mandatory standards for people with disabilities



## Note:

Electronic payments and coins payments are not available both at the same time  
Some of the features are optional and may not be available at the same time

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[www.tensatorgroup.com](http://www.tensatorgroup.com)

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